
CONNECTA ORDER RETURN FORM

If you wish to return your order you can do so for a full refund of the monies paid if you notify us of the return within 14 days of the receipt of your order. Please notify us by sending an email with your order number to info@connectababycarrier.com. If you do not notify us of the intent to return the order and the order arrives out with the 14 day return period, your return may not be accepted and you will be liable for postage costs to post the order back to you.

All refunds will be processed within 7 days of receipt of the returned order.

RETURN IN AS NEW CONDITION _____

We only accept return where the carrier is in as new condition. This means that the carrier does not have any of the following (please note that this is not an exclusive list)

- Been washed
- Has mud, food, hairs or other dirt on it
- Is damaged

If you return a Connecta which is not in an as new condition your refund may be declined or you may be offered a partial refund to account for the resale condition of the Connecta.

PACKAGING AND INSTRUCTIONS _____

In order to qualify for a full refund, you need to return all the packaging and instructions which came with the order, we accept that the cellophane wrapper may not be reusable and this will not be taken into account when processing your returned order.

RETURN POSTAGE _____

The customer is responsible for the cost of return postage, we recommend that you use a fully insured and tracked service.

RETURN SLIP.....

Name:

Order number

Reason for return

- The item did not fit
- I did not like the colour/print
- Other

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RETURN ADDRESS.....

Connecta Baby

The Stables

Peperharow Park

Godalming

Surrey

GU8 6BQ